



Administrators Retreat • May 3 & 4, 2018
Hotel Indigo, Traverse City

THURSDAY, May 3rd

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| 12:00 pm | Lunch (Hotel Dining Room – Community Table) |
| 1:00 pm | HR Management in a Changing World <i>Deborah McNeilance, BS, CMC, CMIS, CMOM, CPC</i> Director of Oncology Physician Services St. John Providence |
| 2:00 pm | BREAK |
| 2:15 pm | Different People Different Styles <i>Lisbeth O'Malley</i> Employee Development Specialist Beaumont Health |
| 3:45 pm | BREAK |
| 4:00 pm | MSHO Administrator Roundtable |
| 5:00 pm | Afternoon session concludes |
| 6:30 pm | Dinner (Boardroom) |

FRIDAY, May 4th

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| 8:00 am | Breakfast (Hotel Dining Room – Community Table) |
| 9:00 am | MACRA Update: Where We Were, Where We Are Headed <i>Brian Bourbeau, MBA</i> Associate Director, Business Metrics & Analysis ASCO Clinical Affairs |
| 10:00 am | BREAK |
| 10:15 am | Benchmarks for Outpatient Oncology Productivity <i>Teri U. Guidi, MBA FAAMA</i> President & CEO Oncology Management Consulting Group |
| 11:30 am | Meeting Adjourns/Lunch* |

*Box lunches will be provided to take on the road or to enjoy at the hotel